

# Closing the door to cyberattacks & fraud...

We

Cybersecurity & fraud management is a team sport. TIAA collaborates with industry, client, and government entities to strengthen our collective defenses

500+

Dedicated cybersecurity & fraud specialists globally



Client, industry, & government collaboration



Reimbursement for any loss due to unauthorized access\*

Fight

Leveraging people, technology & process, our layered defenses never sleep, are independently guided, award-winning, and innovative

24/7

Security & fraud monitoring

- 01 Annual Independent Auditor SOC 2 exam
- 02 Full alignment to the DOL Cyber Guidelines
- 03 Industry guidance from NIST, ISO, & FFIEC
- 04 Government regulatory oversight



CS050 2022 Winner - Phishing Awareness Innovation  
2023 Winner - Risk Quantification Innovation  
2024 Winner - API Security Innovation

For You

Customer education and collaboration to strengthen best practices, and increase cybersecurity & fraud awareness



Educational webinars & videos



Cybersecurity events



Intelligence exchange



Thought leadership collaboration



Student mentorship & academic support

Learn more at <https://www.tiaa.org/security>

Call us if you suspect suspicious account activity



800-842-2252

To report a suspicious email, email us at



[abuse@tiaa.org](mailto:abuse@tiaa.org)

\*Our practice is to reinstate a client's TIAA account in full if there is a loss that is determined to be the result of unauthorized activity through no fault of the client.  
©2024 Teachers Insurance and Annuity Association of America, New York, NY  
GGN-3630480PR-E0624X

