

User Guide: Quicken TIAA Traditional Placeholder Instructions

1. Why doesn't my Quicken balance match the balance I see in my online account?

- TIAA Traditional Placeholder Messaging – TIAA Traditional requires you to accept placeholder entry to adjust the daily balance when there is not an actual transaction to adjust the balance.
 - Step 1 – Click Accept All
 - Step 2 – Click Details, on the Securities Comparison Mismatch page
 - Step 3 – Click Create a placeholder transaction for the difference
 - Step 4 – Click OK to proceed.

