Our second century of helping people pursue financial well-being

Founded more than 100 years ago by one of history’s great philanthropists, Andrew Carnegie, TIAA is committed to helping institutions and individuals pursue positive outcomes through an array of global, diversified financial services and a long-term investment perspective.

Having grown into a Fortune 100 financial services organization, we are grounded by our core values, committed to responsible investing and dedicated to being a force for good, building on our legacy of serving the broad financial needs of those who make a difference in the world.

By the numbers

<table>
<thead>
<tr>
<th>Founded In</th>
<th>1918</th>
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</thead>
<tbody>
<tr>
<td>Offices in 24 countries</td>
<td>258</td>
</tr>
<tr>
<td>Associates</td>
<td>Approximately 16,500</td>
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</tbody>
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Our customers

| Individuals | 5M |
| Institutions serviced by TIAA | 15,000 |

| Assets under management | $1.1T |
| Holdings in more than 50 countries | More than 1,000 |
| Financial advisors | More than $480B |

More than in benefits paid since 1918

- According to a recent survey of 20 providers, TIAA is the largest manager of qualified plan stable value assets with $170.3 billion in stable value accumulation values.
- TIAA is the #1 not-for-profit retirement market provider in assets and participant accounts.
- Paid more than $5 billion to retired clients in 2019.
- TIAA Traditional has credited interest rates higher than the guaranteed minimum under one or more contracts every year since 1948.
96% of TIAA-CREF mutual funds and CREF variable annuities have expense ratios below the median of their respective Morningstar categories.

Among the Top 5:
- Manager of farmland assets worldwide
- Largest commercial real estate managers in the world

- 63% of TIAA-CREF mutual funds and CREF variable annuities received an overall Morningstar rating of 4 or 5 stars across all asset classes, (44.0% 4 stars and 19.0% 5 stars).
- Among the highest rated insurance companies in the U.S. by the four leading rating agencies: A.M. Best, Fitch, Moody’s Investors Service and Standard & Poor’s.

Diversity and inclusion, community service, awards and recognition

- 100 Best Companies for Working Mothers by Working Mother, 2011-2019
- Top 70 Companies for Executive Women by the National Association for Female Executives, 2020
- One of DiversityInc’s Top 50 Companies for the seventh year in a row
- 100% rating on the Human Rights Campaign’s Corporate Equality Index
- More than 5,000 hours volunteered by associates in local communities
- 2016–2020 Best Mixed Assets Large Fund Company 5 consecutive years
- 2020 Winner United States
- World’s Most Ethical Companies 2020
- #1 DC Plan Sponsor
- #1 Life & Annuity Consumer
- #1 DC Plan Participant