Our second century of helping people pursue financial well-being

Founded more than 100 years ago by one of history’s great philanthropists, Andrew Carnegie, TIAA is committed to helping institutions and individuals pursue positive outcomes through an array of global, diversified financial services and a long-term investment perspective.

Having grown into a Fortune 100 financial services organization, we are grounded by our core values, committed to responsible investing and dedicated to being a force for good, building on our legacy of serving the broad financial needs of those who make a difference in the world.

By the numbers

<table>
<thead>
<tr>
<th>Founded in 1918</th>
<th>Approximately 16,600 associates¹</th>
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<tr>
<td>233 offices in 24 countries</td>
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Our customers

<table>
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<tr>
<th>5M individuals</th>
<th>15,000 institutions serviced by TIAA²</th>
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<th>$1.2T in assets under management with holdings in more than 50 countries³</th>
<th>More than 980 registered representatives⁴</th>
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<td>More than $480B in benefits paid since 1918⁵</td>
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<tr>
<td></td>
<td>More than $1.2T in assets under management with holdings in more than 50 countries³</td>
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- According to a recent survey of 20 providers, TIAA is the largest manager of qualified plan stable value assets with $173.7 billion in stable value accumulation values.⁶
- TIAA is the #1 not-for-profit retirement market provider in assets and participant accounts.⁷
- Paid more than $5 billion to retired clients in 2019.
- TIAA Traditional has credited interest rates higher than the guaranteed minimum under one or more contracts every year since 1948.⁸
Investment performance and ratings

95% of TIAA-CREF mutual funds and CREF variable annuities have expense ratios below the median of their respective Morningstar categories.

Among the Top 5
Manager of farmland assets worldwide
Largest commercial real estate managers in the world

- 64% of TIAA-CREF mutual funds and CREF variable annuities received an overall Morningstar rating of 4 or 5 stars across all asset classes, (42.86% 4 stars and 21.43% 5 stars).
- Among the highest rated insurance companies in the U.S. by the four leading rating agencies: A.M. Best, Fitch, Moody’s Investors Service and Standard & Poor’s.

Diversity and inclusion, community service, awards and recognition

100 BEST
Companies for Working Mothers by Working Mother, 2011-2019

Top 70
Companies for Executive Women by the National Association for Female Executives, 2020

One of DiversityInc’s Top 50 Companies for the eighth year in a row

100%
rating on the Human Rights Campaign’s Corporate Equality Index

More than 27,900 hours volunteered by associates in local communities

REFINITIV LIPPER FUND AWARDS
2020 WINNER UNITED STATES

2016–2020
Best Mixed Assets Large Fund Company
5 consecutive years

WORLD’S MOST ETHICAL COMPANIES
WWW.ETHISPHERE.COM
6 TIME HONOREE

#1 DALBAR ranks our websites at the top

- #1 DC Plan Sponsor
- #1 Life & Annuity Consumer
- #1 DC Plan Participant